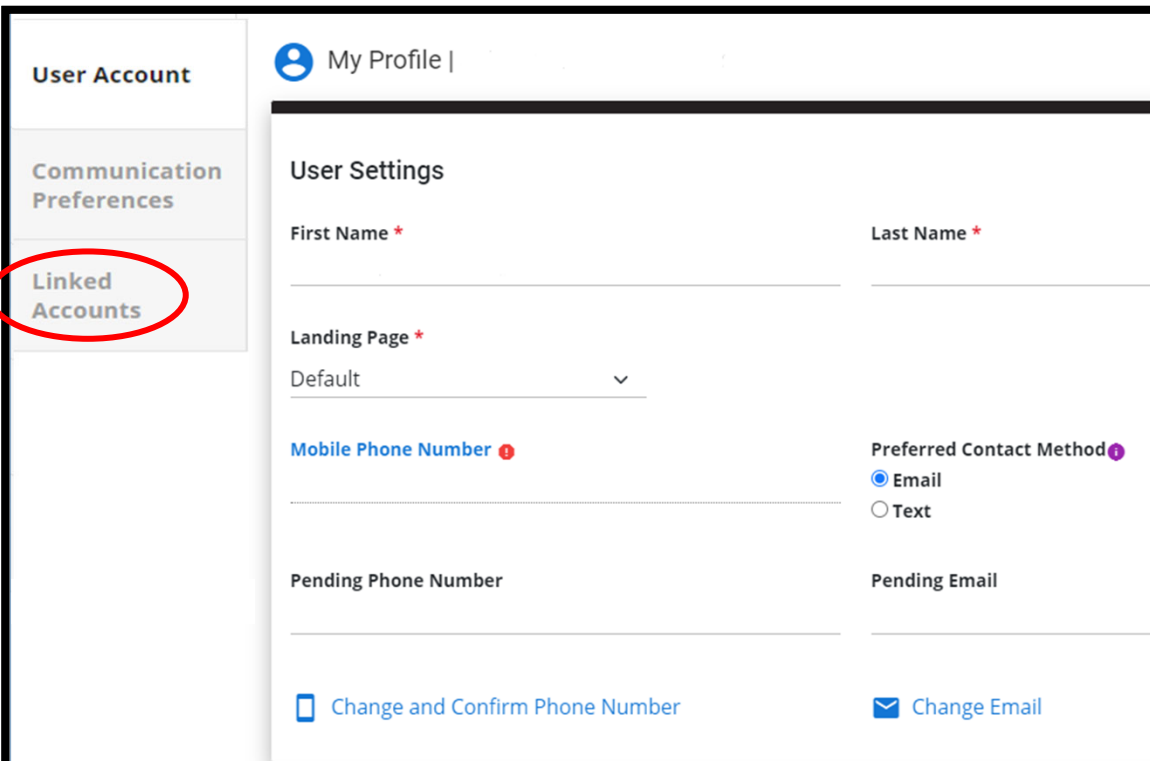
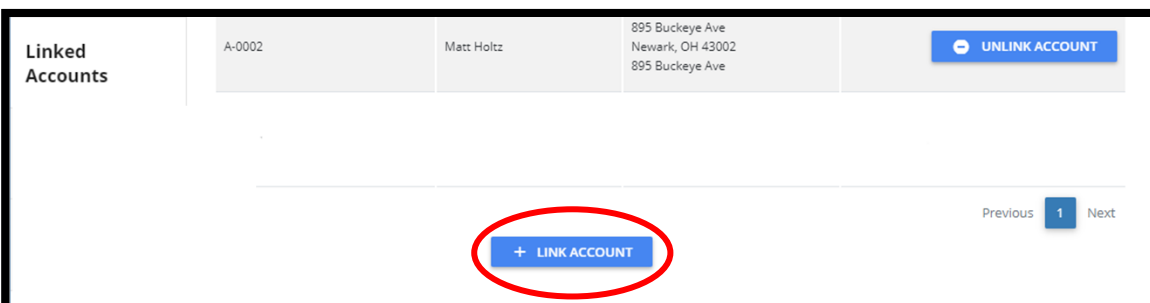


Assisting my customer with linking an account

- Click on your name in the top right corner and select “**Profile**”
- Once in your profile, select the “**Linked Accounts**” tab.
- Click the “**Link Account**” button.
- Enter the Name and Account Number **EXACTLY** as it appears on the statement (**Including any dashes, astrics, etc.**).
- Click the “**Link Account**” button.

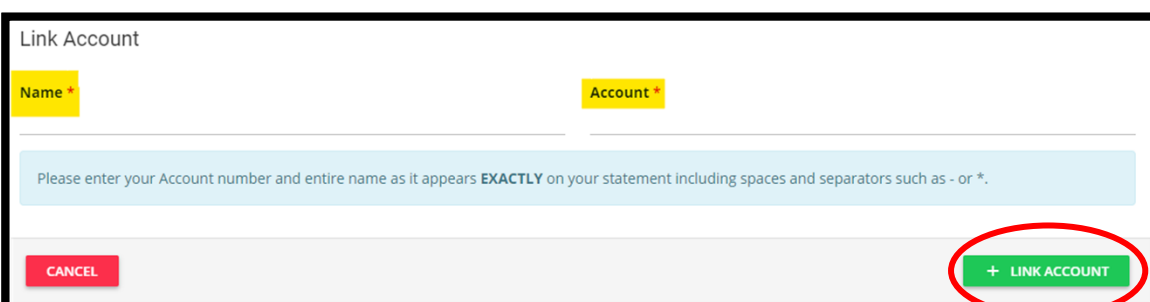


The 'My Profile' page is shown. On the left is a sidebar with 'User Account', 'Communication Preferences', and 'Linked Accounts' (circled in red). The main content area is titled 'User Settings' and contains fields for 'First Name *', 'Last Name *', 'Landing Page *' (set to 'Default'), 'Mobile Phone Number' (with a red error icon), 'Preferred Contact Method' (radio buttons for 'Email' and 'Text'), 'Pending Phone Number', and 'Pending Email'. At the bottom are two buttons: 'Change and Confirm Phone Number' and 'Change Email'.



Account Number	Name	Address	Action
A-0002	Matt Holtz	895 Buckeye Ave Newark, OH 43002 895 Buckeye Ave	UNLINK ACCOUNT

Below the table is a pagination bar with 'Previous', '1', and 'Next'. A '+ LINK ACCOUNT' button is circled in red at the bottom center.



The 'Link Account' form has two input fields: 'Name *' and 'Account *'. Below them is a light blue instruction box: 'Please enter your Account number and entire name as it appears EXACTLY on your statement including spaces and separators such as - or *.' At the bottom left is a 'CANCEL' button, and at the bottom right is a '+ LINK ACCOUNT' button circled in red.